



## ONESPAN CORPORATE WEBSITE CHATBOT – DATA PROCESSING INFORMATION

### OneSpan Corporate Website Chatbot

Sub-processor	Personal Data	Purpose	Data Processing Activity	Processing or Storage Location
<b>Salesloft, Inc.’s Drift</b>	<p><b>Categories of personal data:</b> Business contact data, chat content, IP address, device/browser metadata, interaction history.</p> <p><b>Categories of data subjects:</b> Website visitors, prospects, customers.</p>	Real-time chatbot engagement, inbound inquiry handling, lead qualification, meeting scheduling, analytics and website optimisation.	<ul style="list-style-type: none"> <li>• Management of real-time chatbot communications with website visitors</li> <li>• Handling and responding to inbound commercial and support inquiries</li> <li>• Transmission of visitor inquiries to relevant internal teams (sales, marketing, support)</li> <li>• Lead management and qualification, including meeting/demo scheduling</li> <li>• Website interaction analytics and service optimisation</li> </ul>	<p>United States</p> <p>Transfer mechanism: Standard Contractual Clauses</p> <p><a href="https://www.salesloft.com/legal/data-processing-addendum">https://www.salesloft.com/legal/data-processing-addendum</a></p>