OneSpan

HIGHLIGHTS

OneSpan is the only security and e-signature partner you need to deliver a complete digital onboarding experience for new customer acquisition.

- Onboard customers in minutes rather than days or weeks
- Support for government-issued ID documents (e.g., driver's license, passport)
- Increase adoption rates with fast and convenient document pre-fill and signing features
- Integrate into mobile apps, mobile websites and desktop applications
- Deliver an anywhere, anytime and any device and paper-free onboarding experience

DIGITAL ONBOARDING

Harness the power of mobile to onboard customers with best-in-class solutions from OneSpan

Most onboarding experiences start and end poorly. If it's a bad or cumbersome experience, it can lead to immediate abandonment. Today's digital-savvy consumer expects a fully digital experience. At the same time, organizations are under increased regulatory pressure to comply with Know Your Customer (KYC) requirements, as well as to capture legal consent and detailed audit trails for compliance and audit reasons.

OneSpan can help you offer a secure, compliant and convenient onboarding experience across your channels and in turn, enable you build long-lasting loyalty with your customers.

> "As more consumers enter into branchless or branch-lite relationships with banks, the digital channel assumes increasing importance in helping customers assess a bank's product offerings and, assuming they're attractive, enter into a relationship. The account opening process is when a bank introduces itself to a new customer and can have a profound impact on the customer's ongoing perceptions of the bank."
>
> **Dan Latimore, Senior Vice President**
> Celent

OUR SOLUTIONS HELP YOU:

Evaluate the consumer's ID to determine its authenticity and if it has been altered in any way

Use "selfies" to instantly verify the consumer's identity against the verified piece of ID
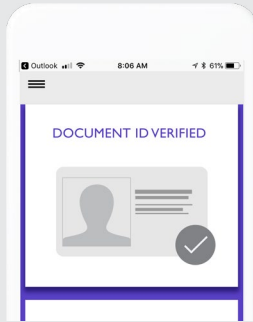

Deliver a paperless experience and capture electronic signatures and audit trails for strong legal protection and regulatory compliance

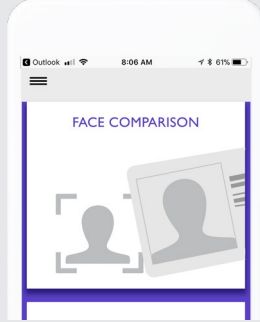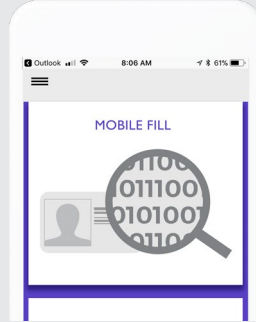Protect users, devices and transactions at every step of the digital journey

HOW IT WORKS

DOCUMENT ID VERIFIED

FACE COMPARISON

MOBILE FILL

tap to sign
Client

1
VERIFY
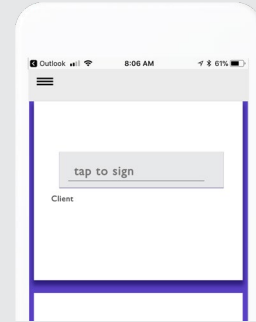Verifies ID document authenticity in real-time

2
COMPARE
Ties the person to their ID document

3
PRE-FILL
Extracts data from the ID and pre-fills the form

4
SIGN
Captures e-signatures and audit trails

APP SHIELDING
Detects and mitigates fraudulent app activities before they can do damage.

TOP USE CASES

Account opening

Insurance applications

Mortgage & consumer loan applications

Asset financing (e.g. automobile loans)

THE CONVENIENCE OF DIGITAL IS UNDENIABLE

Consumers are migrating their activity to the digital channel. The unmet need for digital and mobile onboarding presents an opportunity for growth and creating long-lasting customer loyalty. Customers will appreciate the ability to engage with you anytime and anywhere, without having to use paper or visit the branch for in-person ID verification.

Contact us to learn more about how OneSpan can help you make bold advances in your digital transformation.

OneSpan

OneSpan enables financial institutions and other organizations to succeed by making bold advances in their digital transformation. We do this by establishing trust in people's identities, the devices they use, and the transactions that shape their lives. We believe that this is the foundation of enhanced business enablement and growth. More than 10,000 customers, including over half of the top 100 global banks, rely on OneSpan solutions to protect their most important relationships and business processes. From digital onboarding to f raud mitigation to workflow management, OneSpan's unified, open platform reduces costs, accelerates customer acquisition, and increases customer satisfaction.

CONTACT US
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