

OUR TEAM

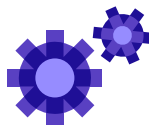
- Works closely with customers and partners to ensure successful implementations and upgrades of our enterprise e-signature platform
- Guides clients through each step of the implementation, bringing forward functional and technical knowledge for successful results
- Has taken a full 100 percent of implementations to production
- Provides the best experience ever to customers and partners worldwide

ONESPAN SIGN PROFESSIONAL SERVICES

Consulting On-Demand

The OneSpan Sign Professional Services Consulting On-Demand Package is available for customers requiring targeted assistance integrating with OneSpan Sign. The goal of this package is to supplement your project team with a OneSpan Sign subject matter expert to increase your speed to market and mitigate project risk - all while keeping an eye on your bottom line.

What Consulting On-Demand Gives You



Successful Implementation

Our PS Consultants are available to your project team to ensure a successful launch by providing architectural and code reviews, custom development best practices, product insights and reference implementations.



Reduced Risk

PS Consultants reduce your implementation and deployment risk. Our proficiency in OneSpan Sign SDK / API ensures the success of your project and the transfer of knowledge to your deployment team.



Knowledge Transfer

Your deployment team will become proficient in OneSpan Sign's key components and capabilities, and develop an understanding in the best practices for making the most out of our e-signature SaaS service.

Typical Activities

With Consulting On-Demand we offer dedicated, hands-on resources ready to roll up their sleeves to ensure your success. You'll have an assigned dedicated point person, email and phone access to our team of industry experienced consultants and architects throughout your development, integration and project launch. The following activities are tailored to meet the customer's specific needs. Assistance typically includes:

- Solution design-based on industry best practices
- Custom configuration to meet your business requirements
- Developing custom sample code to reduce integration time such as:
 - OneSpan Sign callbacks listener
 - Signed documents retrieval
 - Custom report generation
- Custom technical documentation to turn your staff into experts
- Development assistance through screen sharing sessions
- Overseeing your project activities to ensure timely delivery
- Troubleshooting and debugging
- Document/Form preparation
- Dedicated OneSpan Sign point of contact
- Priority issue escalation

The Consulting On-Demand program allows you to allocate a reserve of hours which may be leveraged by your team in the form of issue ticket responses, emails or even a live question-and-answer session. This service is offered standalone or in conjunction with the solution review workshop.

Two one-hour calls per week will be scheduled for the duration of the engagement to ensure communication lines stay open and that the teams are in sync, to help drive you towards your goals.

Typical Customer Project Technical Resources

The following customer resources are typically involved:

- Project Manager
- Application Developer



OneSpan enables financial institutions and other organizations to succeed by making bold advances in their digital transformation. We do this by establishing trust in people's identities, the devices they use, and the transactions that shape their lives. We believe that this is the foundation of enhanced business enablement and growth. More than 10,000 customers, including over half of the top 100 global banks, rely on OneSpan solutions to protect their most important relationships and business processes. From digital onboarding to fraud mitigation to workflow management, OneSpan's unified, open platform reduces costs, accelerates customer acquisition, and increases customer satisfaction.

CONTACT US

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