

OUR TEAM

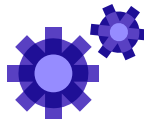
- Works closely with customers and partners to ensure successful implementations and upgrades of our enterprise e-signature platform
- Guides clients through each step of the implementation, bringing forward functional and technical knowledge for successful results
- Has taken a full 100 percent of implementations to production
- Provides the best experience ever to customers and partners worldwide

ONESPAN SIGN PROFESSIONAL SERVICES

Implementation Quick Start Package

Whether you're a new customer trying to integrate your document generation system with OneSpan Sign or just need help with an ad hoc integration, the OneSpan Sign Professional Services Quick Start Package is for you. Our team will get your e-signature use case into production fast. We will review your e-signature business requirements, architecture, integration with existing business applications, and provide you with the integration consulting and training required for a successful launch.

What the Implementation Quick Start Package Will Give You



Rapid Implementation

Professional Services (PS) Consultants will design the optimal e-signature workflow that integrates with your existing business applications and configure your OneSpan Sign account, your sender lists and assist with branding and customization options.



Reduced Risk

PS Consultants reduce your implementation and deployment risk. We act as a conduit to transfer knowledge to your deployment team. Our proficiency in integrating with the OneSpan Sign SDK and APIs will help ensure the success of the project.



Knowledge Transfer

Our 'train-the-trainer' approach will help your team become self-sufficient to tackle additional e-signature requirements as they become familiar with OneSpan Sign's key components and capabilities, and develop an understanding of best practices for making the most out of the SaaS service.

Typical Activities

The following activities are tailored to meet the customer's specific project need. Typical consulting services and activities are described below. Actual day-by-day task schedule may be adjusted based on specific requirements, availability of customer resources and related factors.

- **Project Solution Review Workshop:** The project begins with a Project Solution Review workshop with key stakeholders and client technical resources. A full review of key OneSpan Sign SaaS functionalities, business requirements, current e-signature processes, third-party integrations, project timelines, resource schedules and communication plans will take place. Following the Solution Review Workshop, OneSpan Sign Professional Services will present a custom solution review document describing your specific e-signature process and integration plan with OneSpan Sign – including account branding requirements.
- **E-Signature Best Practices Consulting:** PS Consultants will review your business requirements and architecture, and provide best practices to fully leverage the OneSpan Sign SaaS platform. With their vast industry experience, our PS Consultants will outline e-signature process lifecycle requirements, from signer authentication to automated signed document retrieval and archival into your content management repository.
- **OneSpan Sign Implementation Consulting:** Our PS Consultants will help your team integrate with OneSpan Sign. We'll guide you through your specific integration requirements providing SDK / API samples, assistance with debugging, writing code and the implementation of best practices.

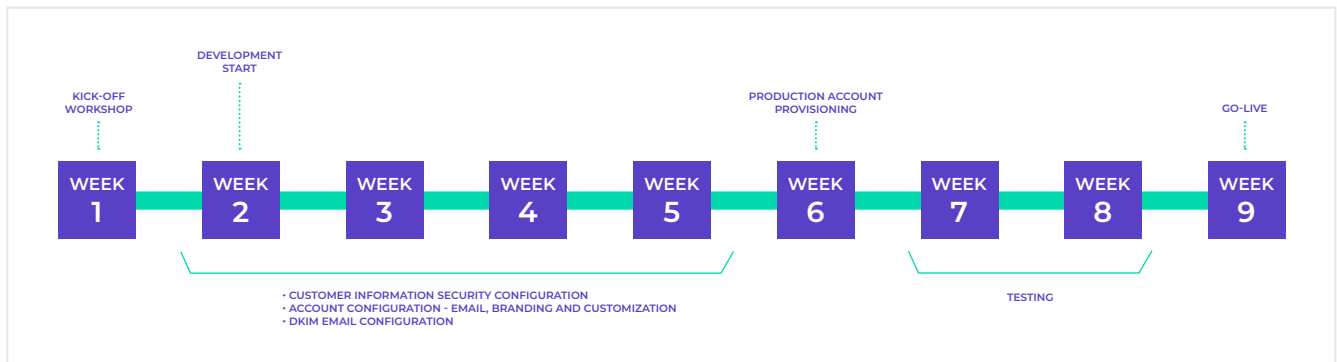
- **OneSpan Sign Account Branding and Visual Customization Consulting:** Your brand matters to us. Our PS Consultants help you navigate through the different branding customization options such as logos, dialogue messages and email template messaging.
- **Email Server Integration:** Whether you employ your own email server, configure DKIM or opt to use OneSpan Sign to deploy emails on your behalf, our PS Consultants will assist your IT team with setup.
- **Single Sign-On using SAML integration:** OneSpan Sign PS Consultants can help you configure OneSpan Sign by delegating authentication to your organization's SAML provider to allow your team members to connect to the service using single sign-on (SSO) – skipping burdensome login steps.
- **OneSpan Sign Custom Training:** Let our PS Consultants complete training with your team to get your organization ramped up quickly with e-signatures. We can also produce custom training documentation for your specific business process with FAQs or training videos.
- **Weekly Scheduled Calls:** Two one-hour calls per week will be scheduled for the duration of the engagement to ensure communication lines stay open and that the teams are in sync, to help drive you towards your goals.

Typical Customer Project Technical Resources

The following customer technical resources are typically involved with the integration of OneSpan Sign with business applications:

- Project Manager
- Application Developer
- Business Analyst
- Legal Counsel

Sample Timeline



OneSpan enables financial institutions and other organizations to succeed by making bold advances in their digital transformation. We do this by establishing trust in people's identities, the devices they use, and the transactions that shape their lives. We believe that this is the foundation of enhanced business enablement and growth. More than 10,000 customers, including over half of the top 100 global banks, rely on OneSpan solutions to protect their most important relationships and business processes. From digital onboarding to fraud mitigation to workflow management, OneSpan's unified, open platform reduces costs, accelerates customer acquisition, and increases customer satisfaction.

CONTACT US

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