

DATASHEET GUIDEWIRE CLAIMCENTER[™]

HIGHLIGHTS

Get up and running with e-signatures in minutes with little to no IT involvement at all and customize your application based on your business requirements:

- Launch the OneSpan Sign Designer from within ClaimCenter™
- Drag & drop signature blocks and fields into documents or use text anchors to autogenerate documents
- Support for signers required to upload attachments and artifacts to their e-signature package
- Multi-language support via the OneSpan Sign Platform
- Automatic download of signed artifacts and uploaded attachments, including evidence summary
- Track the progress of the digital transaction to know whether it's been viewed, signed, or declined
- E-Signed documents include embedded audit trails and tamper-evident signatures that record who signed, in what order, when, and where

ONESPAN SIGN FOR GUIDEWIRE CLAIMCENTER™

Digitize your claims lifecycle management process from end-to-end by erasing the manual process of signing documents with ink and paper with OneSpan Sign for Guidewire ClaimCenter™

Empower your claims agents, appraisers, and clients with faster document processing by adding the strength of e-signatures to your Guidewire ClaimCenter[™] workflows with OneSpan Sign for Guidewire ClaimCenter[™]. This pre-built accelerator will enable insurers to obtain secure and 100% legal e-signatures for any document originating from their system in an easy and intuitive way.

Eliminating the manual process of signing documents will accelerate the claims process while capturing a digital audit trail of each signer's actions. Recipients can conveniently review and sign documents from anywhere, anytime, and on any device.

The OneSpan Sign Accelerator for Guidewire ClaimCenter™ helps increase productivity of insurers, improve the customer's experience with an easy and fast process, and eliminate time delays.

OneSpan Sign for Guidewire ClaimCenter™ handles many different scenarios, including:

- Managing multiple documents and signers with serial or parallel signing processes
- Applying an additional layer of security with authentication methods like email, SMS text code, and Q&A
- Implementing built-in reminders and notifications for documents sent out for signatures
- e-Notary or in-person signing
- Customizing the signer experience across any channel and any device, including mobile

OneSpanSign

Add e-signatures to all kinds of insurance documents, such as:

- New claim form
- \cdot Proof of loss form
- Settlement release form
- · Claimant's statement form
- · And more

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CLAIM CENTER

Select Document

Select the document from your GuideWire ClaimCenter™ and start creating your OneSpan Package for signing

Create Draft Package

Choose from a number of advanced options like notifications, reminders, signer order, notarization, and more to set up your document for e-signatures



Review and Prepare

Invite prospects, customers and partners to e-sign – anywhere, anytime, and on any device from any Pega application.



Send and Track

Monitor the progress of the e-sign transaction in Guidewire ClaimCenter™ and store the eSigned document and it's evidence summary right back in your documents folder

PRODUCT DIFFERENTIATORS



Most Flexible Solution

Most deployment options: public cloud, private cloud, or on-premises behind the firewall (for any project size, complexity, or budget)

Configurable workflows and a wide range of user authentication options and signature capture methods



Most Comprehensive Audit Trails

Static and patented visual audit trails make it easy to demonstrate compliance and prove exactly what was signed and how it was signed



Highest Adoption Rates

Fully white-label the e-sign process and deliver the best signer experience – from simple to the most complex workflows

Ease of use across channels and devices from 20+ years of best practices



Secure, Legal, and Compliant

Tamper-evident seal for each signature

One-click, vendor-independent verification of signatures

OneSpan Sign meets the highest security standards including SOC 2, FedRAMP, and HIPAA

🔿 OneSpan

OneSpan enables financial institutions and other organizations to succeed by making bold advances in their digital transformation. We do this by establishing trust in people's identities, the devices they use, and the transactions that shape their lives. We believe that this is the foundation of enhanced business enablement and growth. More than 10,000 customers, including over half of the top 100 global banks, rely on OneSpan solutions to protect their most important relationships and business processes. From digital onboarding to fraud mitigation to workflow management, OneSpan's unified, open platform reduces costs, accelerates customer acquisition, and increases customer satisfaction.

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