

# MOBILE AUTHENTICATOR STUDIO (MAS) APP STORE PUBLISHING PACKAGE DETAILS

### 1) Project Parameters

Maximum Service Hours included in this Package	Thirty-Eight (38) Hours
Expected Project Duration	One (1) Month
Location of Professional Services	Remote

#### 2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at <a href="https://www.onespan.com/master-terms">www.onespan.com/master-terms</a>, including the Professional Services Schedule at <a href="https://www.onespan.com/professional-services">https://www.onespan.com/professional-services</a> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

### 3) Assumptions and Pre-requisites

- a) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- b) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- c) Customer must have valid licenses for:
- d) OneSpan Mobile Authenticator Studio
- e) Customer must ensure that their implementation environment meets the minimum server requirements identified in the product documentation.
- f) Customer will establish sufficient access to use Supplier's current remote services capability.
- g) Customer has previously built MAS application and has maintained in their possession the Customization Tool used to build it.
- h) Package includes engineering guidance for the publishing of one (1) OneSpan Mobile Authenticator Studio application binary package for both iOS and Android platforms, on the associated application store (Apple App Store (iOS) and, Google Play (Android) ("Target App Store").

#### 4) Services

- a) Project kickoff conference call
  - i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
  - ii) Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
- b) OneSpan Mobile Authentication Studio (MAS) Publishing
  - i) Supplier will assist Customer in building the OneSpan Mobile Authenticator Studio binary package for the platform (iOS and Android) associated with the Target App Store.
  - ii) Supplier will publish the MAS binary application on behalf of the Customer or provide support to the Customer in their efforts to publish the MAS binary application on the Target App store.
  - iii) Supplier will provide Customer with support in preliminary testing on Target App Store (excluding full cycle

## 5) Project Deliverables

Deliverable #	Deliverable Description
0001	OneSpan Mobile Authenticator Studio application published on the Target App store.

OneSpan.comEAN# 5414602210449Document Version 1.3Version Date : September 1, 2022



## 6) Exclusions

- a) Build of OneSpan Mobile Authenticator Studio binary package
- b) Configuration of, or for, third party applications or hardware.
- c) OneSpan Mobile Authenticator Studio GUI configuration.
- d) OneSpan Mobile Authenticator Studio application publishing or support in publishing to:
  - a. BlackBerry World
  - b. Windows Phone Store
- e) DIGIPASS Signature, Automatic Provisioning, Secure Channel, Multi-Device, and Out-of-Band functionality.
- f) Future updates to OneSpan Mobile Authenticator Studio application.
- g) App to App functionality
- h) Custom documentationi) Any Professional Services not expressly addressed in this Package.
- j) Professional Services within this Package scope, beyond the 12-month timespan.