OneSpan

MAS Base Implementation PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Fifty (50) Hours
Expected Project Duration	One (1) Month
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at https://www.onespan.com/professional-services (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

a) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
b) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
c) Customer must have valid licenses for:
   i) OneSpan Mobile Authenticator Studio
d) Customer must ensure that their implementation environment meets the minimum server requirements identified in the product documentation.
e) Customer will establish sufficient access to use Supplier's current remote services capability.

4) Services

a) Project kickoff conference call
   i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
   ii) Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
b) OneSpan Mobile Authentication Studio (MAS) functionality selection
   i) Supplier will provide a recap of the functionalities available within MAS.
   ii) Supplier will work with the Customer to understand their business and functional requirements and define the specific MAS functionality they wish to configure in their mobile application.
c) OneSpan Mobile Authenticator Studio (MAS) Implementation and Publishing support
   i) Supplier will create one (1) MAS binary package for the target platforms.
   ii) Supplier will provide guidance and support to the Customer in support of their efforts to test the binary package on the target platform(s).
   iii) Supplier will publish the MAS application on behalf of the Customer or provide support to the Customer in their efforts to publish the MAS application on the iOS and/or Android application stores.

5) Project Deliverables

Deliverable #	Deliverable Description
0001	OneSpan Mobile Authenticator Studio application for the Target Platforms.

6) Exclusions

a) Configuration of, or for, third party applications or hardware.
b) OneSpan Mobile Authenticator Studio GUI configuration.
c) OneSpan Mobile Authenticator Studio application publishing or support in publishing to:
d) BlackBerry World
e) Windows Phone Store
f) Installation of User Management portal or DIGIPASS Gateway
g) Future updates to OneSpan Mobile Authenticator Studio application.
h) Custom documentation.
i) Additional iterations on top of one (1) iteration included in this package referring to the Services b) and c) explained above.
j) Any Professional Services not expressly addressed in this Package.
k) Professional Services within this Package scope, beyond the 12-month timespan.