

MOBILE AUTHENTICATOR STUDIO (MAS) CONFIGURATION 1-DAY COMPETENCY DEVELOPMENT PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Twenty-Six (26) hours
Expected Project Duration	Two (2) Weeks
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at <https://www.onespan.com/professional-services> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

- a) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- b) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- c) Customer must have valid licenses for:
 - i) OneSpan Mobile Authenticator Studio
- d) Customer must ensure that their implementation environment meets the minimum server requirements identified in the product documentation.
- e) Customer will establish sufficient access to use Supplier's current remote services capability.

4) Services

- a) Project kickoff conference call
 - i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
 - ii) Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
- b) OneSpan Mobile Authentication Studio (MAS) 1-day Competency Development
 - i) Supplier will provide one (1) day of competency development instruction on the following:
 - (1) how to configure MAS
 - (2) how to build the OneSpan Mobile Authenticator Studio binary package for the Target Platform.
- c) Engineering Guidance after Competency Development Instruction.
 - i) Supplier will provide up to eight (8) hours of engineering guidance via email and remote web sessions as necessary to answer follow up questions from the customer.

5) Project Deliverables

Deliverable #	Deliverable Description
0001	Materials used during the competency development instructions.

6) Exclusions

- a) Configuration of, or for, third party applications or hardware.
- b) OneSpan Mobile Authenticator Studio application publishing or support in publishing.
- c) DIGIPASS Signature, Automatic Provisioning, Secure Channel, Multi-Device, Out-of-Band functionality.
- d) Future updates to OneSpan Mobile Authenticator Studio application.
- e) App to App functionality
- f) Custom documentation.
- g) Any Professional Services not expressly addressed in this Package.
- h) Professional Services within this Package scope, beyond the 12-month timespan.