OneSpan

MOBILE AUTHENTICATOR STUDIO (MAS) GUI CONFIGURATION PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Eighty-Two (82) hours
Expected Project Duration	Four (4) Months
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at https://www.onespan.com/professional-services (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

a) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.

b) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.

c) Customer must have valid licenses for:
   i) OneSpan Mobile Authenticator Studio

d) Customer must ensure that their implementation environment meets the minimum server requirements identified in the product documentation.

e) Customer will establish sufficient access to use Supplier's current remote services capability.

4) Services

a) Project kickoff conference call
   i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
   ii) Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.

b) OneSpan Mobile Authentication Studio (MAS) functionality and GUI capability selection
   i) Supplier will provide a recap of the functionalities and GUI configurations available within MAS.
   ii) Supplier will work with the Customer to define the specific MAS functionality and GUI configurations they wish to configure in their mobile application and instruct the customer on how to document this within the GUI Configuration Worksheets and App Store Publishing Worksheets.

c) OneSpan Mobile Authentication Studio GUI Configuration
   i) Supplier will create an XML configuration file and binary package for testing purposes.
   ii) Supplier will test the binary package on the target platform(s) and provide it to the Customer
   iii) Supplier will provide guidance and support to the Customer in support of their efforts to test the binary package on the target platform(s).
   iv) OneSpan will assist the Customer in building the binary package for release.

d) OneSpan Mobile Authentication Studio GUI configuration iterations
   i) Supplier will receive Customer feedback on the functionality and GUI configuration by means of updated Application Functionality and GUI Configuration worksheets.
   ii) Supplier will repeat the activities in item C above through a maximum of five (5) iterations including:
      (1) Iteration 1 - Development versions
      (2) Iteration 2 - GUI layout version
      (3) Iteration 3 - Prototype version
      (4) Iteration 4 - Release Candidate version
      (5) Iteration 5 - Production version.

5) Project Deliverables

Deliverable #	Deliverable Description
0001	Final customized OneSpan Mobile Authenticator Studio binaries.

6) Exclusions

a) Configuration of, or for, third party applications or hardware.
b) OneSpan Mobile Authenticator Studio application publishing or support in publishing.
c) Installation of User Management portal or DIGIPASS Gateway.
d) Future updates to OneSpan Mobile Authenticator Studio application.
e) Custom documentation.
f) Any Professional Services not expressly addressed in this Package.
g) Professional Services within this Package scope, beyond the 12-month timespan.