

MOBILE AUTHENTICATOR STUDIO (MAS) RASP STARTER PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Fourteen (14) hours
Expected Project Duration	Two (2) Weeks
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at <https://www.onespan.com/professional-services> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

- a) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- b) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- c) Customer must have valid licenses for:
 - i) OneSpan Mobile Authenticator Studio
- d) Customer must ensure that their implementation environment meets the minimum server requirements identified in the product documentation.
- e) Customer will establish sufficient access to use Supplier's current remote services capability.

4) Services

- a) Project kickoff conference call
 - i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
 - ii) Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
- b) Application Shielding/Runtime Application Self-Protection (RASP) Workshop
 - i) Supplier will conduct an Application Shielding/RASP workshop with the customer to accomplish the following:
 - (1) Provide an Application Shielding/RASP module functional overview.
 - (2) Provide an overview of the available Application Shielding/RASP parameter configuration on OneSpan Customer Portal.
- c) Application Shielding/RASP execution support
 - i) Supplier will perform one (1) of the following two activities for the Customer.
 - (1) Assist the Customer in configuring, binding and signing one (1) OneSpan Mobile Authenticator Studio application for Android and iOS ("Target Platforms") using the OneSpan Mobile Authenticator Studio-RASP module.
 - (2) Deliver one (1) OneSpan Mobile Authenticator Studio application for the Target Platforms with Application Shielding/RASP applied, based on the Customer's latest OneSpan Mobile Authenticator Studio build and stated parameters including:
 - (a) Delivery of a OneSpan signed test application to be validated by the customer
 - (b) Delivery of a final unsigned application for publishing once the customer has approved the test version.

5) Project Deliverables

Deliverable #	Deliverable Description
0001	Application Shielding/RASP activated and functioning on OneSpan Mobile Authenticator Studio application on Target Platforms.

6) Exclusions

- a) Configuration of, or for, third party applications or hardware
- b) Any change in the configuration of the current MAS application
- c) Any change in the parameters or functionalities included in the current MAS application
- d) Key Storage
- e) Mobile OS update
- f) Custom documentation
- g) More than 14 calendar days for the Application Shielding/RASP execution support after the workshop Application Shielding/Runtime Application Self-Protection (RASP) Workshop
- h) Support for the RASP offline tool.
- i) Any Professional Services not expressly addressed in this Package.
- j) Professional Services within this Package scope, beyond the 12-month timespan.