

MOBILE SECURITY SUITE (MSS) RASP STARTER PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Forty-Two (42) Hours
Expected Project Duration	One (1) Month
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at <https://www.onespan.com/professional-services> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

- a) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- b) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- c) Services can be provided on-site at Customer's location subject to an additional travel and lodging expense billed separately.
- d) Customer must have valid licenses for:
 - i) OneSpan Runtime Application Self-Protection (RASP)
- e) Customer must ensure that their implementation environment meets the minimum server requirements identified in the product documentation.
- f) Customer will establish sufficient access to use Supplier's current remote services capability.

4) Services

- a) Project kickoff conference call
 - i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
 - ii) Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
- b) Application Shielding/Runtime Application Self-Protection (RASP) Workshop
 - i) Supplier will conduct an Application Shielding/RASP workshop with the customer to accomplish the following:
 - (1) Provide an Application Shielding/RASP module functional overview.
 - (2) Provide an overview of the available Application Shielding/RASP parameter configuration on OneSpan Customer Portal.
- c) Application Shielding/RASP Execution Guidance
 - i) Supplier will assist the Customer in integrating, configuring, binding and signing of one (1) mobile application for Android and iOS ("Target Platforms") using the OneSpan Mobile Security Suite-RASP module.

5) Project Deliverables

Deliverable #	Deliverable Description
0001	Application Shielding/RASP activated and functioning on the Customer's test mobile application on Target Platforms.

6) Exclusions

- a) Custom documentation
- b) Support for mobile application penetration testing
- c) Services for other OneSpan Mobile Security Suite modules
- d) Custom exclusion files for Obfuscation and Binding
- e) Custom development by OneSpan
- f) Future updates to OneSpan Mobile Security Suite application on Target App Stores
- g) App Publishing or Publishing Support
- h) Configuration or programming of third-party or other applications/hardware
- i) Support for the RASP offline tool.
- j) Any Professional Services not expressly addressed in this Package.
- k) Professional Services within this Package scope, beyond the 12-month timespan.

