

## ONESPAN AUTHENTICATION SERVER (OAS) CITRIX FILTER INSTALLATION PACKAGE DETAILS

### 1) Project Parameters

<b>Maximum Service Hours included in this Package</b>	Four (4) hours
<b>Expected Project Duration</b>	Ten (10) Business Days
<b>Location of Professional Services</b>	Remote

### 2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at [www.onespan.com/master-terms](http://www.onespan.com/master-terms), including the Professional Services Schedule at <https://www.onespan.com/professional-services> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

### 3) Assumptions and Pre-requisites

- a) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- b) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- c) Services can be provided on-site at Customer's location subject to an additional travel and lodging expense billed separately.
- d) Services defined in this package are applicable to OneSpan Authentication Server or OneSpan Authentication Server Appliance
- e) Customer must have valid licenses for:
  - i) OneSpan Authentication Server  
Or
  - ii) OneSpan Authentication Server Appliance
- f) Customer will establish sufficient access to use Supplier's current remote services capability.
- g) Customer has a previously installed and presently operational (no pending support tickets) current version of OneSpan Authentication Server / OneSpan Authentication Server Appliance or purchased OneSpan Base Installation Package.
- h) Customer's OneSpan Authentication solution utilizes a Standalone built-in MariaDB or Microsoft Active Directory (AD) data store
- i) Customer has RADIUS remote access client installed, preconfigured and tested, operational with static passwords.

### 4) Services

- a) Project kickoff conference call
  - i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
  - ii) Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
- b) OneSpan Citrix Web Interface filter installation and configuration
  - i) Supplier will install and configure one (1) OneSpan Citrix Web Interface filter on an existing and operational OneSpan Authentication Server in the Customer's system environment.
- c) OneSpan Citrix Web Interface filter operational verification testing
  - i) Supplier will perform verification tests on the installed and configured OneSpan Citrix Web Interface filter to verify that is functioning properly including:
    - (1) Creation of test user and custom policy
    - (2) Test user authentication.

### 5) Project Deliverables

Deliverable #	Deliverable Description
0001	Test showing successful authentication of a test user.

### 6) Exclusions



- a) Configuration of, or for, third party applications or hardware
- b) More than one plugin installation.
- c) Any Professional Services not expressly addressed in this Package.
- d) Professional Services within this Package scope, beyond the 12-month timespan.