

ONESPAN AUTHENTICATION SERVER (OAS) SOLUTION DESIGN PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Twenty-Six (26) hours
Expected Project Duration	Fifteen (15) Business Days
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at <https://www.onespan.com/professional-services> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

- a) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- b) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- c) Services can be provided on-site at Customer's location subject to an additional travel and lodging expense billed separately.
- d) Services defined in this package are applicable to OneSpan Authentication Server and related OneSpan products.
- e) Customer has a previously installed and presently operational (no pending support tickets) current version of OneSpan Authentication Server / OneSpan Authentication Server Appliance or purchased OneSpan Base Installation Package.
- f) Customer must have valid licenses for OneSpan Authentication Server or OneSpan Authentication Server Appliance and its plugins. Optional licenses covered by this Package include: OneSpan Mobile Security Suite and Mobile Authenticator Studio OneSpan DIGIPASS Gateway.

4) Services

- a) Project kickoff conference call
 - i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
- b) OAS Solution Analysis and Design
 - i) Supplier will conduct a OneSpan Authentication Server Solution Analysis and design workshop to define:
 - (1) OneSpan Authentication Server use cases and flows covering but not limited to:
 - (a) Authentication/signature flows
 - (b) Push to login and push to sign notification flows
 - (c) Mobile activation flows (SDL or MDL)
 - (d) User registration flow
 - (e) Secure transaction signing
 - (2) Solution architecture
 - (3) Solution requirements (software and hardware)
- c) Solution Design Document creation
 - i) Supplier will document the solution design which may include:
 - (1) Business case
 - (2) Technical overview
 - (3) Pre-requisites
 - (4) Architecture
- d) Solution Design review
 - i) Supplier will present the solution design to Customer
 - ii) Solution design finalization
 - iii) Supplier will conduct a questions and answers session with Customer.

5) Project Deliverables

Deliverable #	Deliverable Description
0001	OAS Solution Design Documentation.

0002

60-Calendar days of Engineering Guidance during integration.

6) Exclusions

- a) Solution Design of Customer's internal systems and flows
- b) Training, development, installation, configuration, backup or management of any OneSpan product
- c) Installation, configuration, backup or management of any third-party software or hardware (such as operating systems, databases, network settings, backup systems, monitoring solution, Active Directory or other Windows Services, load balancers, server hardware, firewall)
- d) Any Professional Services not expressly addressed in this Package.
- e) Operating System not supported by latest OneSpan Authentication Server.