

ONESPAN SIGN SINGLE SIGN-ON CONFIGURATION PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Twenty (20) hours
Expected Project Duration	Three (3) Weeks
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at <https://www.onespan.com/professional-services> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

- a) The purpose of this package is to assist Customer with configuring Single Sign-On for their authorized employees towards accessing the sender user interface on one (1) customer's OneSpan Sign account.
- b) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- c) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- d) Services can be provided on-site at Customer's location subject to an additional travel and lodging expense billed separately.
- e) No Supplier Products are installed on premise.
- f) Customer must have valid licenses for:
 - i) OneSpan Sign
- g) No product modification is required for Customer to use OneSpan Sign.
- h) The Customer will appoint a project manager to coordinate all aspects of the configuration.
- i) The Customer has an Identity Provider solution compatible with the OneSpan Sign Security Assertion Markup Language (SAML) specifications.

4) Services

- a) Project kickoff and configuration review conference call
 - i) Supplier will conduct a project kickoff call to set objectives and explain the configuration steps and scope. Review the Single Sign-On flow for customer employees and the different related settings and options.
- b) Single Sign-On configuration
 - i) Supplier will facilitate review and documentation of the Customer OneSpan Sign single sign-on configuration and provide assistance, as needed.
 - ii) Supplier will assist with configuration of Single Sign-On and one optional Identity Provider on the OneSpan Sign Sandbox environment.
 - iii) Supplier will assist with configuration of Single Sign-On and one optional Identity Provider on the OneSpan Sign Production environment.

5) Project Deliverables

Deliverable #	Deliverable Description
0001	Single-Sign On document.

6) Exclusions

- a) Any Professional Services not expressly addressed in this Package.
- b) Operating System not supported by latest OneSpan Authentication Server.