

DATASHEET: ONESPAN SIGN FOR GUIDEWIRE CLAIMCENTER

🔘 OneSpan

OneSpan Sign for Guidewire ClaimCenter

Delight your customers by delivering a modern claims experience with e-signatures.

HIGHLIGHTS

- Send, sign, and track documents without ever leaving ClaimCenter
- Eliminate manual processing of claims documents with two-way data flow – to and from documents in ClaimCenter
- Automatically place signature fields and data capture fields in the correct locations of your document
- Leverage all features and capabilities from OneSpan Sign, such as authentication methods, reminders, signing order, white-labeling, mobile signing, and more
- E-Signed documents are automatically archived back into ClaimCenter along with the completed audit trail
- Guidewire cloud-ready to help you migrate your claims documents from on-prem to the cloud

Transform your claims process by adding e-signatures to your Guidewire ClaimCenter workflows with OneSpan Sign for Guidewire ClaimCenter. This pre-built accelerator enables insurers to obtain secure and compliant e-signatures for any document originating from ClaimCenter in an easy and intuitive way.

OneSpan Sign e-signatures integrated with ClaimCenter help insurers increase claims efficiency by eliminating manual bottlenecks in the claims process. The result is a superior customer experience with low NIGO rates and faster claims closing times.

USE CASES

Add e-signatures to all kinds of insurance documents, such as:

- New claim form
- Proof of loss form
- Settlement release form
- Claimant's statement form
- And more



GUIDEWIRE PARTNERCONNECT Solution Advantage

OneSpan Sign for Guidewire ClaimCenter handles different scenarios, including:

- Manage multiple documents and signers with serial or parallel signing processes
- Apply an additional layer of security with authentication methods like email. SMS text code, Q&A, ID verification, and KBA
- Include built-in reminders and notifications for documents sent out for signatures
- Access OneSpan Virtual Room to get high-value and complex policy documents signed in a secure, live videoconferencing session
- Customize the signer experience across any channel and any device, including mobile

HOW IT WORKS



2. Prepare the Document

Add your signers and include advanced options like built-in reminders & notifications, signing order, and authentication methods

Add signature fields and data capture fields in the document then send out for e-signing

3. Document Signing

After sending the document, your signers can e-sign the claim document anywhere, anytime, and on any device

4. Archive

After signing is complete, e-signed documents with their audit trails are automatically stored in ClaimCenter



PRODUCT DIFFERENTIATORS

	MOST FLEXIBLE SOLUTION	Configurable workflows and a wide range of user authentication options and signature capture methods.
	SECURE, LEGAL, & COMPLIANT	 Tamper-evident seal for each signature. One-click, vendor-independent verification of signatures. OneSpan Sign meets the highest security standards, including SOC 2, FedRAMP, and HIPAA.
(\mathcal{D})	HIGHEST ADOPTION RATES	Intuitive signing on any device and the ability to fully white-label the e-sign process delivers a superior customer experience.
rq	SINGLE, UNIFIED AUDIT TRAIL	Captures identity verification, authentication, and e-signature events to demonstrate compliance and prove how the signer was identified, what they signed, when, and where.

About OneSpan

OneSpan, the digital agreements security company[™], helps organizations accelerate digital transformations by enabling secure, compliant, and refreshingly easy customer agreements and transaction experiences. Organizations requiring high assurance security, including the integrity of end-users and the fidelity of transaction records behind every agreement, choose OneSpan to simplify and secure business processes with their partners and customers. Trusted by global blue-chip enterprises, including more than 60% of the world's largest 100 banks, OneSpan processes millions of digital agreements and billions of transactions in 100+ countries annually.

Learn more at OneSpan.com

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