OneSpan

APPLICATION SHIELDING ADD-ON PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Twenty (20) Hours
Expected Project Duration	One (1) Month
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at https://www.onespan.com/professional-services (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

a) This OneSpan Application Shielding Add-on Package (the "Packaged Services") describe Supplier's provision of Professional Services to Customer to support Customer's implementation of OneSpan Application Shielding add-ons.

b) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.

c) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.

d) Services can be provided on-site at Customer's location subject to an additional travel and lodging expense billed separately.

e) Services in this package cover onboarding one (1) Application Shielding add-on , either
   i) Assistance to extend Obfuscation, SLS SDK, SAROM SDK
   ii) Assistance on the development of Callbacks
   iii) extend the Application Shielding Starter Package with one (1) additional mobile application.

f) Customer has previously received the Services of the Application Shielding Starter package.

g) Customer must have valid licenses for:
   i) OneSpan Application Shielding

h) The relevant Application Shielding Add-on, being either:
   (1) Code Obfuscation
   (2) SLS
   (3) SAROM
   (4) API Protection
   (5) Asset Protection
   (6) Malware Scanner
   (7) Offline Shielder Tool
   (8) Threat View

i) Customer will establish sufficient access to use Supplier's current remote services capability.

4) Services

a) Project kickoff conference call
   i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
   ii) Supplier will work with the Customer to verify all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.

b) Application Shielding Add-on Workshop
   i) Supplier will conduct a workshop on one (1) specific Application Shielding Add-on with the customer to accomplish the following:
      (1) Provide a functional overview.
      (2) Provide code samples
      (3) Support on the Offline Shielder tool

c) Application Shielding Add-on Implementation Guidance
   i) Supplier will assist the Customer in integrating, configuring the add-on for one (1) mobile application for Android and iOS ("Target Platforms").

5) Project Deliverables

Deliverable #	Deliverable Description
0001	Application Shielding add-on activated and functioning on the Customer's test mobile application on Target Platforms.

6) **Exclusions**

a) Custom documentation
b) More than one (1) mobile application (Available through separate add-on offering)
c) Support for mobile application penetration testing
d) Services for mobile development
e) Future Application Shielding updates of the application. (Available through separate offering)
f) Application Publishing or Publishing Support
g) Configuration or programming of third-party or other applications/hardware
h) Store Customer's publishing/signing keys
i) Any Professional Services not expressly addressed in this Package
j) Professional Services within this Package scope, beyond the 12-month timespan.