

## APPLICATION SHIELDING STARTER PACKAGE DETAILS

### 1) Project Parameters

Maximum Service Hours included in this Package	Thirty-two (32) Hours
Expected Project Duration	One (1) Month
Location of Professional Services	Remote

### 2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at [www.onespan.com/master-terms](http://www.onespan.com/master-terms), including the Professional Services Schedule at <https://www.onespan.com/professional-services> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

### 3) Assumptions and Pre-requisites

- This OneSpan Application Shielding Starter Package (the "Packaged Services") describe Supplier's provision of Professional Services to Customer to support Customer's implementation of OneSpan Application Shielding without add-ons.
- Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- Services can be provided on-site at Customer's location subject to an additional travel and lodging expense billed separately.
- Customer must have valid licenses for:
  - OneSpan Application Shielding
- Customer will establish sufficient access to use Supplier's current remote services capability.

### 4) Services

- Project kickoff conference call
  - Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
  - Supplier will work with the Customer to verify all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
- Application Shielding Workshop
  - Supplier will conduct an Application Shielding workshop with the customer to accomplish the following:
    - Provide an Application Shielding module functional overview.
    - Provide an overview of the available Application Shielding parameter configuration on OneSpan Customer Portal.
- Application Shielding Execution Guidance
  - Supplier will assist the Customer in configuring a shielding profile in the customer portal and assist in shielding and signing one (1) mobile application for Android and iOS ("Target Platforms") using OneSpan Application Shielding module.
  - Supplier will support the Customer with integrating the APIs for automatic shielding, by explaining the APIs and it's parameters if required.
  - Supplier will assist Customer in integrating Callbacks, if required.

### 5) Project Deliverables

Deliverable #	Deliverable Description
0001	Application Shielding activated and functioning on the Customer's mobile application on Target Platforms.

### 6) Exclusions

- a) Custom documentation
- b) More than one (1) mobile application (Available through separate add-on offering)
- c) Support for mobile application penetration testing
- d) Services for mobile development
- e) Scripts for Application Shielding automation (APIs)
- f) Future Application Shielding updates of the application. (Available through separate offering)
- g) Application Publishing or Publishing Support
- h) Configuration or programming of third-party or other applications/hardware
- i) Application Shielding add-ons like Code Obfuscation, SLS, SAROM, API Protection, Asset Protection, Malware Scanner, Threat View and Offline Shielder Tool. (Available through separate add-on offering)
- j) Store Customer's publishing/signing keys
- k) Any Professional Services not expressly addressed in this Package
- l) Professional Services within this Package scope, beyond the 12-month timespan.