MOBILE AUTHENTICATOR STUDIO (MAS) TO MOBILE SECURITY SUITE (MSS) ACTIVATION DATA MIGRATION PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Seventy two (72) Hours
Expected Project Duration	One (1) Month
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at https://www.onespan.com/professional-services (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

a) This Mobile Authenticator Studio ("MAS") TO Mobile Security Suite ("MSS") Activation Data Migration Package (the "Package") governs Supplier's provision of Professional Services to Customer to support the Customer's MAS to MSS migration of activation data, without re-activation of the existing active tokens.

b) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.

c) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.

d) Services can be provided on-site at Customer's location subject to an additional travel and lodging expense billed separately.

e) Customer must have valid licenses for:
   i) OneSpan Mobile Security Suite ("MSS")
   ii) OneSpan Mobile Authenticator Studio ("MAS")

f) Customer must ensure that their implementation environment meets the minimum server requirements identified in the product documentation.

g) Customer will establish sufficient access to use Supplier's current remote services capability.

h) Customer personnel must be able to provide input regarding the current processes for authentication, transaction approval, Customer registration and the planned application architecture.

i) All development is performed by the Customer.

j) Customer has a previously installed OneSpan Authentication Server / OneSpan Authentication Server Appliance version 3.x or above, OneSpan Authentication Server Framework, or OneSpan Cloud Authentication, and the installed application is currently operational with no outstanding Support issues.

k) Customer is deemed knowledgeable on MSS (at minimum on DeviceBinding SDK, DIGIPASS SDK, Utilities SDK and SecureStorageSDK).

a) Customer is deemed knowledgeable on OneSpan Authentication Server management and integration capabilities.

l) Only one (1) MAS application in scope

m) Competency development instructions are to be provided one (1) time

n) A new duly signed Non-Disclosure Agreement for the handling of sensitive information with OneSpan is in place

o) Customer has a Java and iOS mobile development environment. All environments upgraded to the latest version

p) For remote activities, such as code support or server configuration validation, Customer will allow screen sharing, supervised by Customer staff.

4) Services

a) Project kickoff conference call
   i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
   ii) Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.

b) Migration Introduction Workshop
   i) With input from Customer, Supplier performs analysis of the MAS to MSS migration uses case(s) to support the migration integration.
   ii) Supplier will explain overall migration approach and steps.
   iii) Supplier will provide a customer specific migration document including the following:

       a.   Flow(s)
       b.   Prerequisites
       c.   Android process
       d.   iOS process

c) DIGIPASS Secrets Migration And Integration Workshop
    i)   Supplier will help the customer in generating secret keys.
    ii)   Supplier will use the customer's secret keys to encrypt sensitive values.
    iii) Supplier will enable Customer to access the activation data.
    iv) Sample Application Demo for IOS and Android.
    v)   Sample Application will include the process of extracting sensitive information from the existing MAS application
    vi) Supplier will host a session showing a migration from a demo MAS application to native application using the MSS SDKs.

d) Migration Integration support
    i)   Supplier will provide engineering guidance to support the Customer on MSS migration integration related questions.

5) Project Deliverables

Deliverable #	Deliverable Description
0001	Migration Document
0002	Encrypt OneSpan MAS sensitive information out of customer's App.

6) Exclusions

b) Custom development by Supplier
c) Application publishing or publishing support
d) Configuration or programming of third-party or other applications/hardware
e) Custom Documentation
f) OneSpan Authentication Suite or OneSpan Authentication Server upgrade
g) Any development/configuration/implementation by Supplier
h) App. code review, integration validation, support or remediation of any identified issues and/or security gaps resulting from a security assessment or vulnerability and penetration testing is out of scope
i) Code samples in Cordova. Examples are provided in native code only.
j) More than one (1) mobile application
k) Support on OneSpan products such as MSS, MAS, Application Shielding or OAS unrelated to the migration
l) Writing, executing, or modifying any test cases to test the Customer requirements. Testing is the responsibility of the Customer. Supplier will assist on the investigation of issues found during testing.
m) Any support on OneSpan Authentication Server management or its integration. Customer's Authentication Server setup is assumed to be operational and without support tickets.
n) Development of DIGIPASS functionalities in the delivered sample code
o) Professional Services within this Package scope, beyond a twelve (12)-month timespan from the applicable Order Document Date.
p) Any Professional Services not expressly addressed in this Package.