

APPLICATION SHIELDING STARTER PACKAGE DETAILS

1) Project Parameters

Maximum Service Hours included in this Package	Thirty-two (32) Hours
Expected Project Duration	One (1) Month
Location of Professional Services	Remote

2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at www.onespan.com/master-terms, including the Professional Services Schedule at <https://www.onespan.com/professional-services> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

3) Assumptions and Pre-requisites

- a) This OneSpan Application Shielding Starter Package (the "Packaged Services") describe Supplier's provision of Professional Services to Customer to support Customer's implementation of OneSpan Application Shielding without add-ons.
- b) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- c) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- d) Services can be provided on-site at Customer's location subject to an additional travel and lodging expense billed separately.
- e) Customer must have valid licenses for:
 - i) OneSpan Application Shielding
- f) Customer will establish sufficient access to use Supplier's current remote services capability.

4) Services

- a) Project kickoff conference call
 - i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
 - ii) Supplier will work with the Customer to verify all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
- b) Application Shielding Workshop
 - i) Supplier will conduct an Application Shielding workshop with the customer to accomplish the following:
 - (1) Provide an Application Shielding module functional overview.
 - (2) Provide an overview of the available Application Shielding parameter configuration on OneSpan Customer Portal.
- c) Application Shielding Execution Guidance
 - i) Supplier will assist the Customer in configuring a shielding profile in the customer portal and assist in shielding and signing one (1) mobile application for Android and iOS ("Target Platforms") using OneSpan Application Shielding module.
 - ii) Supplier will support the Customer with integrating the APIs for automatic shielding, by explaining the APIs and it's parameters if required.
 - iii) Supplier will assist Customer in integrating Callbacks, if required.

5) Project Deliverables

Deliverable #	Deliverable Description
0001	Application Shielding activated and functioning on the Customer's mobile application on Target Platforms.

6) Exclusions

- a) Custom documentation
- b) More than one (1) mobile application (Available through separate add-on offering)
- c) Support for mobile application penetration testing
- d) Services for mobile development
- e) Scripts for Application Shielding automation (APIs)
- f) Future Application Shielding updates of the application. (Available through separate offering)
- g) Application Publishing or Publishing Support
- h) Configuration or programming of third-party or other applications/hardware
- i) Application Shielding add-ons like Code Obfuscation, API Protection, SDK Protection, Asset Protection (SLS & SAROM), App Shielding Insight. (Available through separate offering)
- j) Store Customer's publishing/signing keys
- k) Any Professional Services not expressly addressed in this Package
- l) Professional Services within this Package scope, beyond the 12-month timespan.