

Digipass® 275



Digipass 275 enables banks and financial institutions to protect customers and transactions with strong, reliable authentication that fits seamlessly into daily banking experiences. Compact, intuitive, and highly adaptable, it helps financial institutions safeguard digital channels, prevent fraud, and maintain customer trust, without adding complexity for users or IT teams.

Uncompromising security

Digital banking fraud continues to evolve, demanding smarter, stronger protection. Digipass 275 delivers hardware-based authentication that verifies both user identity and transaction integrity, ensuring every interaction is secure and legitimate.

Digipass 275 offers transaction signature, one-time password and challenge/response functionality in a streamlined design. Supporting four different native applications and furnished with dedicated function buttons, the device offers unbridled security against financial fraud and adversary-in-the-middle attacks.

Each device is assigned to an individual user and protected by a personal PIN. The PIN is verified locally on the device, ensuring that only the authorized user can generate secure credentials. Once authenticated, Digipass 275 creates a unique, cryptographically generated one-time password or transaction signature that is valid for a single session.

This makes every authentication replay-resistant, even if intercepted, the code cannot be reused.

By introducing secure transaction signing, banks can prevent fraudulent transfers. The result is reduced fraud losses, stronger compliance with security regulations, and higher customer confidence in digital channels.

Intuitive user experience

Designed with customers in mind, Digipass 275 offers simple, intuitive operation. Users select the desired function, confirm with the keypad, and instantly generate a secure one-time password or transaction signature.

Clear on-screen messages guide users at every step, minimizing training and support needs. The compact size makes it easy to carry and use anywhere, offering the perfect balance between strong security and customer convenience.

Streamlined deployment and easy integration

Rolling out Digipass 275 is efficient and cost-effective. It requires no software installation and works seamlessly with Digipass back-end software, enabling quick integration with existing banking systems.



Highlights

Secure and convenient

- Reduces deployment and maintenance costs with postal distribution and zero software installation
- Supports multiple applications with a single device
- Simplifies customer experience with one-touch operation and clear guidance
- Supports compliance with banking security and strong customer authentication requirements
- Customizable branding

Because the device can be mailed directly to customers, banks can reach large and distributed user bases without complex logistics or technical dependencies. Programmable settings allow easy alignment with security policies, PIN requirements, and transaction-signing rules to support internal controls and compliance frameworks.

How it works

- 1. The customer selects the desired function using one of the device's buttons.
- 2. The customer enters a personal PIN to unlock the device and verify identity.
- 3. The device generates a one-time password, performs a challenge/response, or creates a transaction signature.
- 4. The generated code is entered into the online banking platform to securely complete the login or transaction. banking site to finalize the operation.

Aligned with your brand

Digipass 275 can be fully customized to reflect your institution's identity. Logos, colors, and localized messages can be tailored to ensure a consistent customer experience across all channels. This professional presentation reinforces brand trust and makes security an integrated part of your customer journey.

FEATURES	
Supports up to 4 native applications	
One-time password, challenge/ response and transaction signing functionality	
OATH event (HOTP) or time (TOTP) based (on demand)	
OATH OCRA - Challenge/Response (on demand)	
Product can optionally be delivered with an OSCCA certified processor and support for the GM/T 0021-2012 standard using the SM3 algorithm	
Confirms to Advanced Encryption Standard (AES)	

TECHNICAL SPECIFICATIONS	
Size	70 mm (L) x 45 mm cm (W) x 3,1 mm (H)
Weight	13g
Display	Eight digit LCD
Keypad	Full tactile keypad
Languages	Multilingual support
Battery	Non- replaceable

CERTIFICATION AND COMPLIANCE		
Short-term Storage Temperature	-10°C to 50°C 90% RH non-condensing	IEC60068-2-78 (damp heat) IEC60068-2-1 (cold)
Operating Temperature	0°C to 45°C 85% RH non-condensing	IEC60068-2-78 (damp heat) IEC60068-2-1 (cold)
Water resistance	Waterproof IPx7 (1 meter during 30	ISO 60068-2-18 or IEC 60529
Vibration	10 to 75 Hz 10 m/s²	IEC60068-2-6
Drop	1 meter	IEC60068-2-31
Emission		EN55022
Immunity	4 kV contact discharges 8 kV air discharges 3 V/m from 80 to 1000 MHz	EN 61000-4-2 and EN 61000-4-3
Compliant with European Directives	CE: 89/336/EEC or 2004/108/EC RoHS: 2002/95/EC WEEE:2002/96/EC	

About OneSpan

OneSpan is a global leader in digital security, trusted by thousands of enterprises across 100+ countries—including more than 60% of the world's 100 largest banks—to safeguard digital accounts, secure financial transactions, and prevent fraud. Our award-winning solutions provide passwordless authentication, digital transaction security, and advanced mobile application protection, helping organizations meet the highest security standards and global compliance requirements. As cyber threats grow more sophisticated, OneSpan delivers cutting-edge technology to safeguard customers, mitigate risks, and ensure trust in every digital interaction.

Learn more at
OneSpan.com/security

Contact us at
OneSpan.com/contact-us



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