



ONESPAN PRODUCTS – DATA PROCESSING INFORMATION

Terms not defined herein shall have the meaning given to them in the agreement between OneSpan Inc. or one of its affiliates (“OneSpan” or “Supplier”) and Customer, including the applicable Data Processing Addendum (the “DPA”).

To receive email notification of a change in the OneSpan sub-processors listed in this document, email ProcessorNotification@onespan.com and include the specific Product for which you’re requesting notification. If additional services are foreseen in the Contract, certain [Third-Party Terms](#) may apply.

I. Sub-processor Overview for Smart Analytics (SW / Cloud) and Industry Benchmark (Cloud)

Sub-processor	Purpose/Data Processing Activity	Processing or Storage Location	Flow Down Terms
AWS (Amazon Web Services)	Hosting for Smart Analytics Cloud; ingesting and processing usage metrics; storage of telemetry and KPI datasets; hosting of Industry Benchmark anonymisation pipeline	Primary regions: us-west-2 (Oregon), us-east-1 (Ohio), us-east-2	Not Applicable
Splunk Cloud Platform (if enabled)	Visualization and aggregation of analytics; audit log forwarding; telemetry analytics; KPI measurement used by Smart Analytics Cloud	US: AWS us-east-1 (Ohio), Victoria Experience	Not Applicable

(Smart Analytics does not use Firebase, Twilio, Guave, or other OTP delivery services.)

Smart Analytics (SW – On-Premise)

- Hosted fully on customer infrastructure.
- No sub-processors involved for Smart Analytics SW running on-premise.
- NokNok Labs only processes data when support access is explicitly granted.

Industry Benchmark (Cloud) is part of Smart Analytics (SW and cloud).