OneSpan

HIGHLIGHTS

Automate
Move from manual or semi-manual to fully automated agreement processes.

Identify
Access a wide range of identity verification methods, all through a single integration and SLA.

Sign
Electronically deliver agreements and capture intent to strengthen legal enforceability and compliance.

Store
Store agreements and audit trails in a resilient and secure vault.
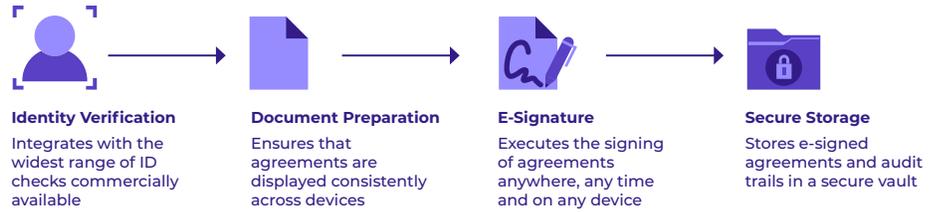
AGREEMENT AUTOMATION

For Account Opening, Lending and Financing

Opportunities to build customer loyalty start at the very beginning of the customer journey. Financial institutions looking to maximize long-term loyalty and profitability should start by offering fully digital and secure customer experiences. Today however, account opening, lending and financing processes are still often paper-based and disjointed – leading to frustrated customers, operational inefficiencies, human errors and increased risk.

Modernizing the agreement process not only involves digitizing how agreements are prepared, signed, and managed, but also how customers are verified and authenticated.

Digitize The End-To-End Agreement Process

OneSpan Agreement Automation is delivered as an end-to-end service supported by sophisticated workflow capabilities that can be easily integrated into your online and mobile applications using a single API.

Identity Verification
Integrates with the widest range of ID checks commercially available

Document Preparation
Ensures that agreements are displayed consistently across devices

E-Signature
Executes the signing of agreements anywhere, any time and on any device

Secure Storage
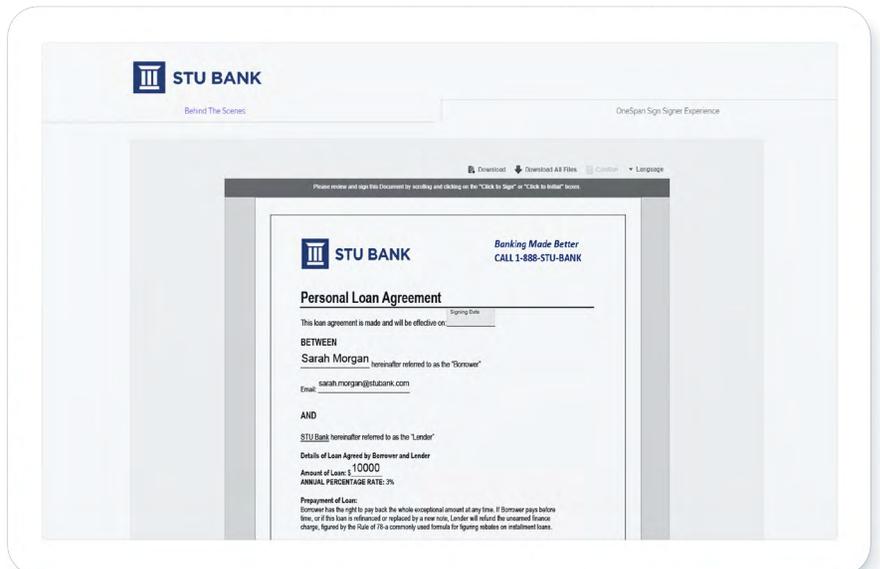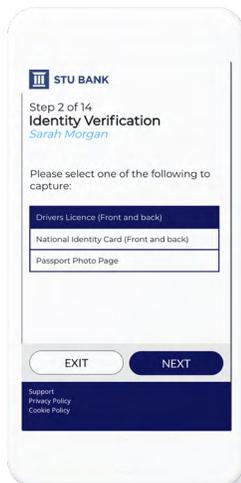Stores e-signed agreements and audit trails in a secure vault

Top agreement automation use cases in financial services include account opening (e.g., checking and savings accounts), credit card applications, personal loans, residential mortgage, asset finance agreements, pensions and annuities.

> "
> Not only is the process a better experience for customers, but we can also use it to improve compliance."
> **Dave Briggs**, COO, MotoNovo Finance

KYC through the OneSpan Verification Hub

The Verification Hub (V-Hub) is a core module of the OneSpan Agreement Automation platform. Gain access to a broad range of third-party identity and verification services – all through a single API integration.

Select the best check types for your use case and channel to maximize pass rates and minimize risk. This enables you to balance the need to provide a great customer experience, with one that mitigates the exposure to fraud.

Why Choose OneSpan Agreement Automation?

Complete Automation

Automate any agreement type across your channels – online, mobile, call center and branch.

Digital Identity Verification

Leverage the OneSpan V-Hub for real-time Know Your Customer (KYC) and Prove Your Customer (PYC) checks, including ID document verification and liveness detection.

E-Signature

Digitize agreement workflows and capture the customer's consent with secure, legally binding electronic signatures – on any device.

End-To-End Audit Trails

Collect complete audit trails – from verification to signature – to prove exactly what the customer saw and did at each stage of the digital customer journey.

Fully White-Labeled Solution

Every aspect of the agreement automation process can be white-labeled, allowing you to customize language and branding, dialog boxes, buttons and navigation.

Replace manual ID verification and "wet" signatures with a fully digital process. Contact us to learn more about how OneSpan can help you make bold advances in your digital transformation.

OneSpan enables financial institutions and other organizations to succeed by making bold advances in their digital transformation. We do this by establishing trust in people's identities, the devices they use, and the transactions that shape their lives. We believe that this is the foundation of enhanced business enablement and growth. More than 10,000 customers, including over half of the top 100 global banks, rely on OneSpan solutions to protect their most important relationships and business processes. From digital onboarding to f raud mitigation to workflow management, OneSpan's unified, open platform reduces costs, accelerates customer acquisition, and increases customer satisfaction.

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