

OUR TEAM

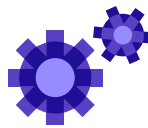
- Works closely with customers and partners to ensure successful implementations and upgrades of our enterprise e-signature platform
- Guides clients through each step of the implementation, bringing forward functional and technical knowledge for successful results
- Has taken a full 100 percent of implementations to production
- Provides the best experience ever to customers and partners worldwide

ONESPAN SIGN PROFESSIONAL SERVICES

On-Premise Deployment Package

The OneSpan Sign Professional Services (PS) deployment package is intended for customers who require assistance for an on-premise deployment of the OneSpan Sign 6.0 platform. The goal is to deploy OneSpan Sign into one environment and educate your technical resources to be self-sufficient in deploying and configuring it.

What the On-premise Deployment Package Will Give You



Rapid Implementation

PS Consultants will help you deploy OneSpan Sign into one on-premise environment (typically the Development Environment).

Additional environments can be added to the scope of services (e.g., Systems Integrated Test Environment, Production or Disaster Recovery).



Reduced Risk

PS Consultants reduce your implementation and deployment risk. We act as a conduit to transfer knowledge to your deployment team and our proficiency in deploying OneSpan Sign on-premise will help ensure the success of the project.



Knowledge Transfer

Your deployment team will become familiar with OneSpan Sign's key components and capabilities, and develop an understanding in the best practices for deploying it on-premise.

Typical Agenda and Activities

The typical consulting services and activities are described below. The actual day-by-day task schedule may be adjusted based on specific requirements, availability of customer resources and related factors.

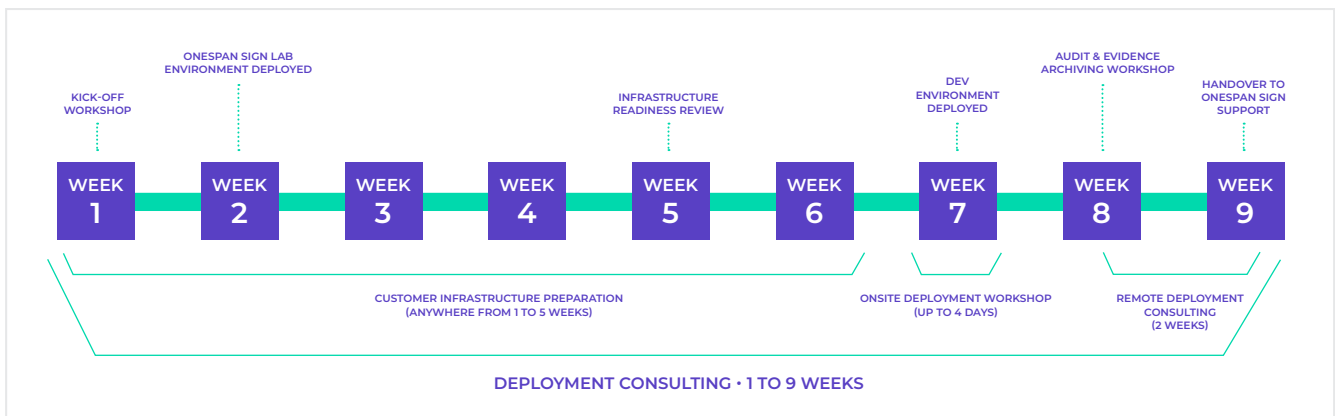
- **Project Kick-Off Workshop:** PS Consultants start the project with a project kick-off workshop with key stakeholders and client technical resources. They review OneSpan Sign Enterprise functionality, deployment pre-requisites, project timelines, resource schedules and communication plans. They also gather information to provide a hardware sizing recommendation.
- **OneSpan Sign Lab Environment Deployment:** PS Consultants deploy OneSpan Sign Enterprise into the OneSpan Sign lab environment, on the specified customer infrastructure identified during the kick-off workshop.
- **Deployment Preparation & Pre-deployment Implementation Consulting:** PS Consultants provide clients a checklist for preparing the infrastructure, and assist in remotely reviewing the infrastructure environments.
- **Onsite Deployment Workshop:** During the deployment phase, PS Consultants conduct multiple workshops with client resources. These are provided on-site to a recommended two to four participants, and typically run up to four consecutive business days. During this time, the following goals are accomplished:
 - Deploy one OneSpan Sign Enterprise instance on the identified non- High Availability (HA) infrastructure (typically the Development Environment).
 - Configure the OneSpan Sign application with global settings not specific to individual signature processes.

- Work on using the OneSpan Sign back-office tool to create and configure one OneSpan Sign account.
- Conduct a workshop explaining how to use the OneSpan Sign back-office tool to support OneSpan Sign administrators and perform application administration tasks.
- **Remote Support:** Over a two-week period following the on-site deployment workshop, PS Consultants will provide the following remote support activities:
 - Audit and Evidence Archiving Workshop: Host a remote workshop to educate the technical resources on best practices for archiving audit and evidence data using the OneSpan Sign Enterprise Archival Module.
 - Remote Deployment Consulting: Post-deployment, PS Consultants will provide remote deployment assistance to answer additional technical and functional questions.
- **Customer Support Transition:** After jointly reviewing the deployment, PS Consultants will plan a transition to the Customer Support team for on-going support.

Typical Customer Project Technical Resources

The following customer technical resources are typically involved in the deployment of OneSpan Sign Enterprise on-premise: Project Manager, Linux/Windows Administrator, Network Administrator, Java Enterprise Edition (JEE) Application Server Administrator, Database Administrator.

Sample Timeline



OneSpan enables financial institutions and other organizations to succeed by making bold advances in their digital transformation. We do this by establishing trust in people's identities, the devices they use, and the transactions that shape their lives. We believe that this is the foundation of enhanced business enablement and growth. More than 10,000 customers, including over half of the top 100 global banks, rely on OneSpan solutions to protect their most important relationships and business processes. From digital onboarding to fraud mitigation to workflow management, OneSpan's unified, open platform reduces costs, accelerates customer acquisition, and increases customer satisfaction.



Copyright © 2018 OneSpan North America Inc., all rights reserved. OneSpan™, DIGIPASS® and CRONTO® are registered or unregistered trademarks of OneSpan North America Inc. and/or OneSpan International GmbH in the U.S. and other countries. All other trademarks or trade names are the property of their respective owners. OneSpan reserves the right to make changes to specifications at any time and without notice. The information furnished by OneSpan in this document is believed to be accurate and reliable. However, OneSpan may not be held liable for its use, nor for infringement of patents or other rights of third parties resulting from its use.

Last Update October 2018

CONTACT US

For more information:
info@OneSpan.com
www.OneSpan.com